

SHAREHOLDER SUB COMMITTEE
Tuesday, 11 December 2018 at 7.30 pm
Committee Room 1 - Civic Centre

Members

Councillor Mark Ingall (Chair)
Councillor Joel Charles
Councillor Andrew Johnson
Councillor Danny Purton
Councillor Mark Wilkinson

AGENDA

1. Apologies for absence
2. Declarations of Interest

Councillors' declarations of interest (if any) in relation to any items on the agenda.
3. Minutes (Pages 3 - 7)

To approve the minutes of the meeting held on 25 July 2018.
4. Matters Arising

Any matters arising from the minutes of the previous meeting.
5. Sub Committee Work Plan (Page 8)

To review the Sub Committee's work plan.
6. Operational and Performance Reports
 - a) Performance Reports and Balanced Scorecard (Pages 9 - 19)
 - b) Customer Service (Pages 20 - 28)
 - c) Risk Management (Pages 29 - 32)
7. Responsive Repairs Customer Access Review (Pages 33 - 35)
8. References from the HTS Group Ltd Board
 - a) Remuneration for HTS (Property & Environment) Board Members
(Pages 36 - 38)
9. References from HTS (Property & Environment) Ltd Board

a) Vehicle Homes to Work Policy (Pages 39 - 40)

10. Matters of Urgent Business

To deal with any matters of an urgent nature.

11. Date of next meeting

15 January 2019.