

REPORT TO: SHAREHOLDER SUB-COMMITTEE

DATE: 25 JULY 2018

TITLE: REVISED BALANCED SCORECARD 2018-2022

LEAD OFFICER: BRIAN KEANE, MANAGING DIRECTOR
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RECOMMENDED that:

- A** The Sub Committee approves the revised Balanced Scorecard targets for 2018/19 onwards as outlined in Appendix A.

BACKGROUND

1. A number of Business Plan targets were agreed between HTS (Property & Environment) Ltd (HTS) and the Council to deliver in 2017/18. Progress against these targets has been reported on a regular basis to the Sub-Committee.
2. The current Business Plan and Balanced Scorecard reports performance on delivery of approved priorities, and was originally approved in November 2016.
3. It was developed as a means to provide the evidence required to determine whether HTS had met the core objectives of the Council over a diverse range of criteria which included financial, operational performance, culture, and business growth. The first year of the Company addressed the key challenges of affordability, service resilience, dividend share, and flexibility in service standards/delivery.

ISSUES/PROPOSALS

4. It is proposed that targets be increased from the 2017/18 baseline. In addition, it is also proposed for there to be a change and refocus with regard to business growth concentrating on additional profit requirements rather than just revenue. There has also been a new objective added within the culture element in order to measure more effectively the meeting of equality and diversity targets. It is recommended for the revised Balanced Scorecard to take effect from July 2018 as outlined in Appendix A.
5. It is scheduled for HTS to be subject to Best Value Review in year 4 of its contract.

IMPLICATIONS

Place (Includes Sustainability)

As contained within the report.

Author: Graeme Bloomer, Head of Place

Finance (Includes ICT)

None specific.

Author: Simon Freeman, Head of Finance

Housing

As outlined in the body of the report.

Author: Andrew Murray, Head of Housing

Community Wellbeing (Includes Equalities and Social Inclusion)

None specific.

Author: Jane Greer, Head of Community Wellbeing

Governance (Includes HR)

As contained within the report.

Author: Colleen O'Boyle, Interim Head of Governance

Appendices

Appendix A – Balanced Scorecard 2018

Background Papers

None.

Glossary of terms/abbreviations used

HTS – HTS (Property and Environment) Ltd