

CR06 - Lack of Resources and Capacity, Council and key partners

Risk Owner: Bloomer, Graeme
Position: Head of Place

Last Reviewed	This risk impacts upon
31/07/2015	■ 4. A clean and green environment

If	Then	Background
If the resources and capacity of the Council and key partners are diminished	Then the Council may not be able to fulfil its community aspirations	Tension between expectations of residents, priorities and resources available for street cleaning, waste & recycling, unadopted highways maintenance & landscaping requires careful prioritisation and management of expectations

Inherent Likelihood	Likelihood Comment	Inherent Impact	Impact Comment
Moderate (3)	Lack of resources and/or capacity deliver services, failure to communicate objectives and initiatives, customer expectations not managed	Major (4)	Environmental services actions delayed, recycling rates stagnate or diminish, Resources diverted to reactive rather than proactive actions e.g. increase fly tipping. Reduced resident satisfaction.

Current Controls
Essex Waste Management Plan, Veolia contract, Street Scene contract, Landscapes contract, Town Park regeneration project, NEPP,

	Residual Risk		DoT	Foreseeable Risk	Additional actions to mitigate risk
Risk Impact	Moderate (3)	●	➡	Moderate (3)	Implement Community Engagement Strategy, actions from resident satisfaction surveys and budget survey, increase transparency, Communications Strategy. Transfer street scene and landscape services into LATC, providing comfort that risk will not increase beyond current level as existing specifications and standards to be reflected in new arrangements. Consider Veolia contract long term options. Continue review of scope and spec of services.
Risk Likelihood	Likely (4)	■	➡	Likely (4)	
Risk Rating	18	■	✖	18	