

## **Appendix A**

### **Questions for DWP Representatives**

1. What are the current numbers of Harlow people/households on UC?
2. How many single people and families will be going on to UC and over what time scale?
3. Are you able to provide a breakdown of claimants by housing tenure?
4. What support is being offered to claimants and how are claimants made aware of it?
5. How many and what percentage of claimants are requesting emergency loans or advance payments?
6. What is the most effective way for the Council to communicate with the DWP if claimants have any issues with UC payments?