

Appendix C

Questions for Support Organisations

1. What evidence is there to suggest that the transfer to UC has caused –
 - Rent arrears, or increased rent arrears?
 - Debt issues for claimants?
 - Referrals to agencies such as the Food Bank/CAB, or an increase of referrals?
 - People to approach pay day loan type facilities to support themselves or their families?
2. What impact is the introduction of UC having on the rental/housing market?
3. What is the impact of UC on your organisations resources?
4. Are there any requirements for the links between the agencies to be strengthened and if so in what way?
5. Are there any areas in which you believe Harlow Council can provide additional assistance to help in managing the challenges of Universal Credit?