

Shareholder Sub-Committee Work Plan 2018/19

Title	Wednesday 25 July 2018	Wednesday 24 October 2018	Tuesday 15 January 2019	Wednesday 3 April 2019
Operational and Performance Reports				
Performance Report and Balanced Scorecard	Jan-Jun	Jul-Sept	Oct-Nov	Dec-Jan
Complaints Analysis	Jan-Jun	Jul-Sept	Oct-Nov	Dec-Jan
Risk Register	Jan-Jun	Jul-Sept	Oct-Nov	Dec-Jan
Other Reports				
Appointment of External Auditors to the HTS Group	Report <i>(Reference from HTS Board)</i>			
Business Plan Amendments	Report <i>(Reference from Cabinet)</i>			
Customer Access Review		Report		
Environment Review				Report
Business Plan			Report	
Case Studies	Report	Report		
Revised Balanced Scorecard 2018-2022	Report			