

2022 Schedule of Out of Hours monitoring by Licensing and Environmental Health

19 August – Rachel Crouch, Licensing & Tracy O’Connell, EH

21.09hrs – Three Horseshoes PH - front garden area, several customers outside, some seated drinking. Officer unable to hear any music nor any music base audible.

21.14hrs - Three Horseshoes PH - rear garden area, no customers outside in this area, seated or standing, members of the public standing in the car park alongside parked cars, talking audible from these customers at one stage some shouting.

21.19hrs - Three Horseshoes PH - low level music audible/karaoke, no base audible.

21.20hrs - Three Horseshoes PH - 2 customers smoking in the rear garden area.

21.21hrs - Three Horseshoes PH - leaving the premises; on leaving noted the window to the left of the premises at the rear open. (Observation noted and officers will intend to raise with the DPS as a matter of concern and advice to be given to suggest having windows closed; *officers have checked the premises licence and no conditions relate to the use of doors and windows*)

22.38hrs - Three Horseshoes PH - front garden area, customers outside drinking (half dozen), smoking, some seated drinking, talking audible. Front window open, officers unable to hear any music nor any music base audible.

22.44hrs - Three Horseshoes PH - No music or any noise audible from residential street.

23.30hrs - Three Horseshoes PH - front garden area, customers outside drinking, smoking, some seated drinking, talking audible. Windows back and front closed. Rear garden lights off under the pergola and closed. Low level music audible, no base audible.

23.23hrs - Three Horseshoes PH – 2 vehicles parked outside the premises, approx. 20 customers in the front garden area talking, drinking, smoking.

00.15hrs - Three Horseshoes PH – 1 car parked outside the premises, customers leaving in a vehicle, black cab driven past with light on. Customers outside in the front garden area talking, no music audible.

02 September – Ex-Jobs

20.40 Very quiet in the bar, faint music can be heard but doesn't sound like live music

22.30 Few people sitting drinking at the tables to the front of the pub. Can be heard talking but no shouting or ASB.

23.10-23.25 People sitting outside the front at the tables but no noise or ASB witnessed, just general chatting over a drink.

Pub closed 01.30 people waiting outside of the pub can be heard talking but no shouting. Several taxis pull up and by 01.45 everybody has gone.

03 September – Ex-Jobs

20.36 Very quiet bar looks empty

21.25 call from ██████ advising ██████ knows the pattern of the evening and can tell it's building up to be a very bad evening. ██████ further advised ██████ can hear balloons being filled with gas. I asked if ██████ thought it was kids with the balloons, ██████ was offended by me asking this and said ██████ was fed up with people blaming kids, they've never had a problem with kids and that it's people using the pub. ██████ also said that country and western music could be heard. ██████ asked several times where I was coming from and said ██████ felt bad about calling me out if it got worse. I didn't tell ██████ that I was in fact outside the pub. ██████ has sent a couple of recordings to Tracy O'Connell. Once we had finished our conversation, I went into the car park of the pub, there were about half a dozen people standing outside the back doors of the pub chatting, no music could be heard not balloons and no ASB witnessed.

22.10 People outside the front of the pub could be heard talking and laughing. There was a young couple with balloons in their mouth so I can only assume they were the ones ██████ had heard with the balloons and gas earlier (they were young, just about the legal age of drinking I'd say).

22.26 Van driving past the pub excessively bibbing its horn to get the attention of someone walking along the road. People are still outside the front of the pub shouting and laughing, 3 cars pull up and people get in and they drive off. A police car pulls up for about 30 seconds then drives off, few minutes later a police carrier came past on blues but didn't stop.

22.33 Front of pub is empty (See photo A)



23.36 Back car park empty, singer can be heard but not loud. Only a handful of people in the bar. (See Photo B)



09 September – Ex-Jobs

20.39 Call from [REDACTED]. Held phone to noise at the rear of the pub to see if I could hear it. Confirmed I could hear talking and laughter. [REDACTED] said before 22.00 [REDACTED] expects to hear noise so don't worry about visiting until about 22.30 & 23.30 and 01.00 as that's when it will be busy. [REDACTED] further confirmed that they have door staff tonight at the back of the pub.

21.02 Drive past - People out the front drinking and which could clearly be heard. [REDACTED] also advised me that a review of the licence is taking place in three weeks.

22.04 Call from [REDACTED]. Fighting and shouting outside [REDACTED] gate. I was a few minutes away so went straight there. Few people outside near [REDACTED] gate but no fighting witnessed. The front of the pub was noisy. Door staff standing outside. Phoned [REDACTED] back and advised I was outside but unfortunately didn't witness the fight. I confirmed I could see people outside [REDACTED] gate, in particular a lone female who was walking up and down. [REDACTED] advised that [REDACTED] filmed the incident and will forward to Tracy. [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

23.28 People outside drinking and talking at the front of the pub, door staff still standing with them.

10 September – Ex-Jobs

20:20 - AIO

21:23 - AIO

22:15 - Large gathering at front loud voices

00:20 - As Above

01:35 - As Above

During the evening we took calls at the times below from [REDACTED] who lives [REDACTED] the Three Horseshoes who states the following.

21:50 - Believes there is trouble brewing. States licence is under review due to issues

22:25 - Reports of noisy people and singing

22:40 - Reports males urinating at [REDACTED] gate

23:20 - Reports reasonably quiet, can hear music no people

00:35 - Reports cars noisy in car park and cars racing

01:35 - States Pub is busy and noisy

The Three Horseshoes is difficult to conduct observations on due to location, our intelligence was gathered by driving past, static and foot patrol. [REDACTED]

16 September – Ex-Jobs

The busiest pub which had approximately 60-70 customers inside and 10-15 customers outside using what appeared to be a smoking area. There was a karaoke machine centrally located within the premises.

Onsite observations between 22:30 23:30. Within premises and in smoking area. Sounds from the Karaoke not excessive from outside and the customers outside were not rowdy and excessively noisy either.

From 00:30 02:00 returned to the Three Horseshoes. Three Horseshoes was busy with 10-15 Customers outside. No Rowdy behaviour or excessive noise.

Static observations in housing estate near to Three Horseshoes on closing time. No excessive noise or rowdy behaviour seen.

17 September – Ex-Jobs

The pub appeared quieter than previous night. Approximately 30-40 customers inside and 5-10 customers outside using what appeared to be a smoking area.

23 September – Ex-Jobs

2050 -2055 very quiet from outside

2230 walk past. No music and 5 people outside low noise

2258 drive past- same as 2230

0108 9-10 people outside but noise low.

0142 4 customers outside still with glasses. Taxi waiting directly outside. Low noise.

0143 taxi leaves

0145 another taxi arrives. Leaves within a minute.

0149 outside lights go off.

Observed front from short distance. No further customers or vehicles seen. Final drive past at 0200 quiet and in darkness

No calls received from the complainants.

24 September – Ex-Jobs

2010 AIO

2305 - 2325 AIO

0125 - 0140 approx. 20 people outside

0150 approx. 10 people outside

0202 people still outside pub in darkness not dispersing. No noise heard

0217 4 people outside. No noise.

No calls received from the complainants

30 September – Ex-Jobs

21.32 People out the back drinking and smoking. Talking can be heard. No music, security on the door.

22.30 Two people outside. No noise.

23.30 5 people out the front. Rear empty, nobody outside. Singing can be heard but not overly loud. Difficult to sit and watch clearly as only place to park is the front of the pub.

23.55 People outside the front of the pub. Loud talking and laughing can be heard which is loud enough to be heard down by the football pitch car park. Unable to hear any music.

00.36 6 people outside.

01.01 approx 20-30 people out the front. Irish man shouting 'I didn't I didn't' lots of shouting and arguing. The road is full of people who are moving backwards and forwards like something is happening but calmed down within a matter of minutes. Few minutes later male and female with something in their hands, unable to say with any certainty what, may have been an umbrella and also long object. They go onto the front garden of the house next to the pub. Unable to see what they are doing but

can see a light which could have been a torch or the lights on a bike (not sure of this) few other people seem to join them.

Observations for over 20 mins, lots of activity around the front of the pub, the road and house next door. By this time, it was a dark area and our officers felt them being there in the car was noticeable, so left the area as were beginning to not feel safe.

██████████ contacted me as we were leaving the area advising that the neighbour next to the pub had shared ring doorbell evidence of a fight on their property at 01.01. █████ has a meeting at █████ house today with neighbours and councillors and will share this footage with them.

01 October – Ex-Jobs

21.05 Approx 6 people standing outside the front. Noise of people talking but not excessive.

21.40 Four small children playing outside the front of the pub. One person in the back on the phone. Car park almost empty of cars and very few people in the bar.

22.45 AIO. Four people at the front of the pub.

00.10 Nobody outside, about half a dozen people can be seen in the bar. ██████████

██
██
██
██
██
██

00.50 Nobody outside. Small group inside the pub.

01.15 Three people sitting outside.

01.20 Pub closed. AIO.

07 October – Ex-Jobs

20.00hrs The Three Horseshoes - No persons outside, Car Park full.

22.17hrs The Three Horseshoes - Significant number of people outside drinking. Drunken individuals crossing the road in front of traffic carrying open vessels.

23.01hrs The Three Horseshoes - 6 people outside drinking and smoking.

0015hrs The Three Horseshoes – At least 30 persons outside. These are younger members of the public and the atmosphere was boisterous and extremely noisy.

01.20hrs The Three Horseshoes – There were a significant crowd of people outside the pub. As we observed from approximately 250 metres we became aware of what sounded like a fight. We moved position and as we drove past the pub there was a group of females appeared to be involved in an altercation.

Whilst parked away from the premises I could hear a female shout “Come on then you crack head c**t”. This escalated and eventually ended with a number of people running away in the direction of The Cock.

This excessive noise continued until standdown, and several recordings were made. Recordings to be sent on a separate email to Tracy.

No calls were received from the complainants.



1st Recording is a voice recording on WhatsApp, unable to download from app
2nd & 3rd Recording (01:35 & 01:36) are on a single mp4 file.

08 October – Ex-Jobs

The Three Horseshoes

21.10-21.15 Two people outside, few people in the bar. Very quiet.

22.35 One person outside smoking. All quiet.

22.55-23.15 Quiet at the front of the pub. Music from the pub can be heard from the carpark.

00.15 Two vans leave the carpark.

01.11 Few people in the bar. Half a dozen people walking away from the pub.

01.48 Group at the front of the pub talking loudly.

01.53 Taxi pulled up and collected waiting group.

01.57 Seven people outside the pub but not being noisy

Call received from complainant [REDACTED] at 23.10. Reported that [REDACTED] could hear loud music to the rear of The Three Horseshoes. Officers drove to the carpark almost immediately, text received to say that the music had stopped. On arrival officers could hear singing but noise level wasn't excessive.

14 October – Ex-Jobs

20.45 Drive by of The Three Horseshoes. No one outside. Pub appeared busy from view in from windows.

21.45 Call received from complainant stating that The Three Horseshoes will get noisy. Prior to this call the officers attended the location twice, driving past slowly and there was no excessive noise other signs of ASB.

22.43 Further call received from complainant, static observations on The Three Horseshoes. No noise or ASB witnessed.

00.20 The Three Horseshoes appears to be closing. Mixed group of 7 outside, general conversation laughter and occasional shouts from females in group. Not excessive and no ASB witnessed. Static observations at either end of street. Group eventually left area in taxis. No customers left on foot.

01.30 The Three Horseshoes drive by - pub in darkness.

All venues checked throughout evening. No ASB witnessed.